

## Fulton Umbrellas – Order Cancellation & Returns Form

Dear Customer,

To return goods please complete the details below and place a copy of the completed form with the goods you wish to return and send to us at the address below.

Please ensure the goods are packed securely and we would advise using a recorded delivery method as we do not accept responsibility for damage or loss in transit.

Our Quality Assurance Team will review the condition when received and approve a refund for the cost of the products to which the cancellation applies.

We will reimburse you to the same credit or debit card, PayPal or Apple Pay account used for the original purchase. Where the amount of the refund exceeds the original purchase costs a cheque will be issued for the excess amount. Please note return postage costs will not be refunded. Return postage costs will be refunded when the item is deemed to have a manufacturing fault.

To: Web Sales, A Fulton Company Limited  
Unit 12 Trade City  
Kingsway  
Luton  
LU1 1FW

I/We hereby give notice that I/We cancel the contract for the sale of the following goods:  
(Please list details of your items purchased here)

Item No.	Item Name/Description	Colour	Price

Order date..... Order no.....

Customer telephone no..... E-mail address.....

Customer name.....

Customer address.....

..... Post code.....

Reason for returning.....

Please tick your preference    Refund     Replacement

### Internal Use

Goods received and returned to stock/confirmed as faulty

Refund approved